



Provider Training



When your registration is complete, you will receive a confirmation email with a ZOOM link from Yesha.Patel@PressGaney.com

- Educational training sessions and webinars
- Continuing Education (CE) credits will be provided
- Leave behind sheet will be provided

*Note: The slide deck will be shared with you. [The sessions will NOT be recorded](#)

Provider Training

A positive patient experience is the result of multiple factors that influence trust in healthcare professionals such as competence, communication, caring and showing respect. In this series, Press Ganey explains user-friendly tactics and tools for providers and team members to enhance their interactions throughout the patient journey

Webinars will begin at noon, PST

Choose from these dates:

- September 28th
- October 5th
- October 12th

Access to care – Enhancing the patients journey

Access today goes beyond the traditional face-to-face visits. Learn what access means to patients and how to best meet their needs.

Webinars will begin at noon, PST

Choose from these dates:

- October 19th
- October 26th

Coordinating care – the patient, specialist and PCP

Primary Care Providers face an unprecedented amount of care coordination. Learn how to efficiently manage the pre-visit, visit, and post-visit processes and the latest models supporting “sharing” patients.

Webinars will begin at noon, PST

Choose from these dates:

- November 2nd
- November 9th
- November 16th

Enhancing communication – Despite busy schedules and time constraints

Providers and patient communication often falls short due to daily distractions and hectic schedules. Learn how to connect with patients to improve their experience and your engagement.